

Service to Patrons

The library is committed to providing courteous, responsive, quality service to our customers by fostering a respectful, positive, and welcoming environment for all. All library customers will be treated promptly and respectfully without regard to age, gender, and sexual orientation, race, ethnicity, disability, language proficiency, and social or economic status. The library staff will provide friendly, efficient and accurate service to all patrons at all times.

Approved by the Valatie Free Library Board on 8/7/2017.

Re-approved by the Valatie Free Library Board on June 21, 2021.